

MOTION BY SUPERVISOR YVONNE BRATHWAITE BURKE November 12, 2003

Los Angeles County departments provide various services to a diverse ethnic population that includes a large number of non-English and limited English speaking residents. In order to enhance services provided to our diverse ethnic communities, I believe we should develop new programs, which will assist in enhancing such services.

One of such programs is the development and implementation of basic language classes for employees, which would assist them in basic communications with constituents, which require County services.

I, THEREFORE, MOVE that the Board:

Instruct the Director of Personnel to develop a plan and implement a pilot basic language class, initially in Spanish, for employees in the downtown area.

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(YBB:MS:ec Bilingual motion 111203)

MOTION

MOLINA	_____
YAROSLAVSKY	_____
KNABE	_____
ANTONOVICH	_____
BURKE	_____